

Maxwell Farrior

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SUMMARY

Certified technician with skills in troubleshooting, hardware diagnostics, and providing customer support.

EDUCATION

Guilford Technical Community College

Associate in Science

Current - 2017

WORK EXPERIENCE

Failure Analysis Technician, Saberex, 2014

- Ran diagnostic software on defective server systems
- Determined nature of failure of defective server hardware
- Organized hardware by cause of failure

IT Department Intern, City of Greensboro, 2010

- Provided technical support and troubleshooting in Help Desk
- Observed network layout and practices of building and remote locations
- Observed imaging, leasing and shipping process for leased computers

TECHNICAL SKILLS

Certifications

- Cisco CCNA Routing and Switching (In Progress)
- CompTIA A+
- CompTIA Network+
- CompTIA Security+

Computer

- Expert troubleshooting ability from over ten years of building, upgrading, and configuring computer systems and home computer networks
- Proficient with Windows, Linux, and OSX (Mac) operating systems
- Proficient with Microsoft Office (Word, Excel, PowerPoint, Publisher, Outlook)

Electronic Circuits

- Basic soldering ability
- Recreational projects include analog guitar effects and voltage manipulation circuits for computer graphics cards